



# North Iowa Community Action Organization (NICAO) 2020 Annual Report Card

## Who we served in 2020:

In 2020, NICAO served

**11,365**

individuals in 5198 households- equivalent to **1 in 12** people in our service area.



**37%**

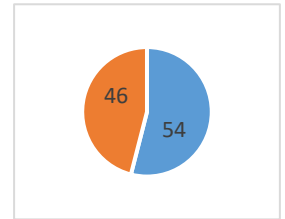
of those NICAO served were children under the age of 18. **14%** were children under the age of 5 years old.



**43%**

of the population NICAO served earned **some or all** of their income from employment, only **2%** received income from TANF (Temporary Aide for Needy Families) sometimes known as welfare.

A little over half, or **54%** of the population NICAO served earned less than 100% of the federal poverty level.



**63%**

Received a Pension or Social Security Benefits.



2020 Income guidelines to be at or below 100% of the poverty level

Family of 1: \$12,760 a year

Family of 3: \$21,720 a year

Family of 2: \$17,240 a year

Family of 4: \$26,200 a year

Information and Referrals were provided to **871** individuals. Access to financial assistance was provided to **4865** households. NICAO completed 660 VITA/EITC tax returns with a refund value of **\$903,636**.



**86%**

of those served by NICAO completed high school; **19%** had some post secondary education; and **14%** hold a college degree.

### Community Wide Partnerships

NICAO has **223** partnerships with organizations both public and private to expand resources and opportunities in order to achieve family and community outcomes.



**274** community members participated in community revitalization and anti-poverty initiatives. **1519** volunteer hours were donated to NICAO, **322** of those hours were donated by low-income individuals.



### Emergency Services

NICAO provided emergency services to **1824** individuals. Services provided included: emergency fuel or utility payment, emergency rent or mortgage payment, emergency car or home repair, transportation, clothing, medical care or disaster relief.

### Agency Development

NICAO employed **112** staff who attended **3276** hours of training during the year. **24** Board members also received **201** hours of training.



Find out more by visiting: [www.nicao-online.org](http://www.nicao-online.org)



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## NICAO Outcomes in FY2020:

Early Head Start Served 16 children age 0-3 yrs. Head Start served 216 children age 3-5 yrs. Early Head Start Home Visitation Program served 12 children age 0-3 yrs. **86%** of all children demonstrated skills for school readiness; **89%** demonstrated improved positive approaches to learning including improved attention skills; and **90%** demonstrated improved emergent literacy skills.



**395** individuals participated in Adult Development and Enrichment Programs: **75%** improved their skills related to the adult role of parent/caregiver.

NICAO assisted **164** households with rent/mortgage payments and provided **296** individuals with financial coaching/counseling



**190** individuals served through Community Partners, FaDSS and HIV demonstrated improved mental and behavioral health and well being

The Community Partners Program assisted **47** individuals to maintain an independent living situation.

## NICAO Funding in 2020:

Federal Funding	
U.S. Dept. of Health and Human Services	\$8,169,636
U.S. Dept. of Agriculture	\$775,253
U.S. Dept. of Energy	\$0
U.S. Dept. of Treasury	\$6,479
<b>Total</b>	<b>\$8,951,368</b>
State Funding	
Iowa Dept. of Education	\$224,209
Iowa Dept. of Human Services	\$147,415
Iowa Dept. of Public Health	\$570,654
<b>Total</b>	<b>\$942,278</b>
Private Funds	
Cash contributions, Donations	<b>Total \$472,464</b>
In-Kind Contributions	
Value of Donated Goods	\$346
Value of In-Kind Services	\$1,107,260
<b>Total</b>	<b>\$1,107,606</b>
<b>Grant Total</b>	<b>\$11,473,716</b>



NICAO provided **43** homes with home maintenance and or improvements. **4790** households received utility payment assistance to help with utility costs.

The NICAO I-Smile Program provided **1751** children with oral health screens, and offered dental sealants.



The NICAO Family Planning Program served **1158** clients providing **3207** visits in 2020.

1st Five, Head Start/EHS and EHS Home Visitation Programs used the Ages and Stages Questionnaire (ASQ) to screen **940** children to measure their social and emotional development.

NICAO served **269** individuals in their Maternal Health



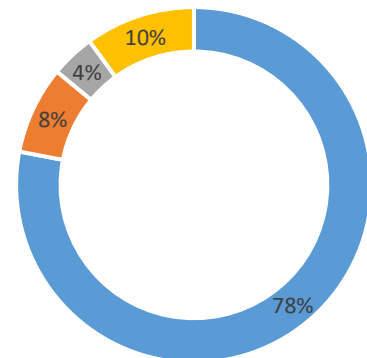
Program: **93%** obtained a medical home; **81%** of participants received an OB/GYN visit within their first trimester.

The Women, Infants and Children (WIC) Program provided nutrition services to **4085** individuals monthly.



The Ryan White HIV program provided services to **40** individuals living with HIV.

## North Iowa Community Action Organization Funding



■ Federal Funding    ■ State Funding  
■ Private Funding    ■ In-kind Contributions

**Help us make a difference. Donate today.**

Visit [www.nicao-online.org](http://www.nicao-online.org)