

North Iowa Community Action Organization
Annual Report
FY 2019

Federal Funding Source	Programs	Amount
Department of Health and Human Services		
OCS Office of Community Services	LIHEAP and CSBG	\$2,812,935
HRSA Health Resources and Services Administration	Family Planning; HIV Care Grants; Maternal, Child and Dental Health; Sealant Grant	\$501,346
TANF Temporary Assistance for Needy Families	FaDSS – Family Development and Self Sufficiency	\$126,597
ACF Administration for Children and Families	Head Start	\$3,244,433
Other DHS	Title XIX	\$193,685
Total	Department of Health and Human Services	\$6,878,966
US Department of Agricultural	CACFP – Child and Adult Food Program	\$105,549
	WIC – Women, Infants and Children	\$658,082
Total	Department of Agricultural	\$763,631
US Department of Treasury	VITA – Volunteer Income tax Program	\$2667
Total	Total Federal Income	\$7,645,294

State Funding Source	Programs	Amount
Iowa Department of Education	Early Childhood, Child Care Nurse Consultant, Early Head Start Project	\$229,413
Iowa Department of Human Services (DHS)	Family Development and Self Sufficiency, Prevent Child Abuse, Individual Assistance Program (Disaster)	\$612,678
Iowa Department of Public Health	Child Health Dental, Maternal and Child Health, HIV Care Services, School based Dental Sealant, I-Smile, Hawk-i Outreach, 1 st Five HMDI, Hearing and Audiological Program	\$543,104
Total	Total State Income	\$1,385,195

Private Funding Source	Programs	Amount
Corporations	Health Client Insurance Reimbursement – 3 rd Party	\$217,862
United Way	UW of North Central Iowa	\$18,621
Fees Paid by Clients for Services	Family Planning	\$11,765
Donated Funds	Embrace, I Care, Home Town Care, Black Hills Cares, Local Contributions, Head Start Local	\$170,256
Other Private Funds	Community Partners – Mercy One Medical – North Iowa	\$63,600
Total	Total Private Funding	\$482,104

In-kind Contributions	Amount	
	Value of Donated Good or Items	\$906,621
	Value of In-kind Services	\$132,416
Total	Total In-kind contributions	\$1,039,037

	Grand Total of Funds	\$10,551,630
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CSBG Expenditures Domains	Amount
a. Employment	\$0
b. Education and Cognitive Development	\$24,975
c. Income, Infrastructure and Asset Building	\$15,610
d. Housing	\$40,585
e. Health, Social/Behavioral Development and Nutrition	\$121,756
f. Civic Engagement and Community Involvement	\$3,122
g. Service Supporting Multiple Domains (e.g. Case Management, transportation, child care)	\$59,317
h. Linkages (e.g. partnerships that support multiple domains)	\$3,122
i. Agency Capacity Building	\$40,585
j. Other (e.g. emergency management and disaster relief)	\$3,122
k. TOTAL CSBG Expenditures	\$312,194

North Iowa Community Action Organization FY 2019
Accomplishments, Innovative Solutions and Service Delivery Improvement

Management Accomplishments

Describe what your agency considers top management accomplishments achieved by your agency during FY 2019. Describe how responsible, informed leadership and effective, efficient processes led to high quality, accessible, and well-managed services and strategies.

As an agency, North Iowa Community Action Organization (NICA) understood, the current printing structure was not meeting all of our needs nor was it cost effective. Therefore, we needed to devise, implement and integrate an effective strategy to implement a print management system that would allow NICA to manage print while reducing cost to programs.

We began by having a print cost analysis completed for all of the programs. We reviewed program budgets to see who would be able to begin a print management system as there would be an initial cost in the purchase of new equipment. After discussions with program coordinators; Head Start and the Family Resource Center which houses Outreach, Family Development and Self Sufficiency (FaDSS), Community Partners (CoPa), and Prevent Child Abuse (PCA) Programs decided to implement the print management system.

The cost savings that the Head Start program along with the Family Resource Center has seen for toner costs alone has been over \$11,000 at the one year point. There has also been a savings due to updating printers and placing them on the network so our IT service is able to trouble shoot any connectivity problems and we are not having to send staff out to outlying locations to fix simple problems.

NICA will continue to implement the print management system with remainder of the agency in this next year, or as budgets allow.

Innovative Solutions Highlights

Describe how your agency addresses a cause or condition of poverty in the community using an innovative or creative approach.

a) The cause or condition of poverty your agency addressed

Community Partners receives referrals from all health and human service providers in north central Iowa. The program is a holistic approach intended to get at the “root causes” of poverty and family dysfunctions that contribute to the social determinants of health and financial instability of families. The focus continues to be on the needs of women and children as well as the elderly.

Community Partners is intended to stabilize families in crisis and to assist them in developing plans of action to prevent the need for future requests for emergency financial assistance. We help to reduce family isolation by providing a formal network of support and reintegration back into their community. We facilitate changes in behavior and decision-making in families; address the root causes of poverty, family instability and the chronic misuse of emergency financial assistance programs within our community.

b) Your agency's innovative or creative approach for addressing the cause or condition

Most of the families referred to Community Partners are facing multiple barriers to self-sufficiency including chronic mental or physical illness, substance abuse issues or other addictive behaviors, learning disabilities, illiteracy, poor work histories, inadequate educational levels, family violence, poor parenting skills and non-existent organizational and financial management skills.

There are numerous social influencers of health that Community Partners helps individuals with, Family Development Specialists frequently engage participant families in the following:

- Apply for Medication Assistance Programs
- Apply for SSI or Social Security Disability Benefits
- Apply for Food Assistance, FIP, Child Care Assistance, and Medical Assistance from DHS
- Complete Rent Reimbursement and Property Tax Credit forms as well as to apply for the EITC (Earned Income Tax Credit)
- Obtain a GED or increase their educational level
- Obtain and keep a job and increase household incomes and resources
- Obtain affordable housing
- Address transportation barriers
- Improve nutrition and physical health
- Obtain substance abuse and mental health treatment
- Improve family relationships, end family violence, increase parenting skills
- Manage budgets, learn energy conservation strategies, improve credit standing, manage utility bills, and establish family savings plans

Each home visit involves an assessment of the family's status, goal-planning activities to help families plan for meeting future crises and identifying steps for family members to take before the next home visit. Family Development Specialists identify strategies for family members to use in dealing with other issues affecting the family (including substance use, mental illness, family violence, family relationships, employment and educational goals, and parenting skill development).

Family Development Specialists act as Case Managers for each family and as advocates for family members with other organizations. We help people –

- Get their GED or go back to school
- Get jobs and maintain jobs
- Increase their family income and resources
- Find affordable housing
- Address transportation barriers
- Assist them with managing their utility bills
- Improve their credit standing and establish savings accounts

c) Local partners involved and how they contributed

Funding for the program is received from Mercy One Medical Center, The Farrer Endowment fund and Cerro Gordo County Supervisors.

Community Partners participated with the following local programs/services:

- ❖ Mercy Medical Center – North Iowa
- ❖ Prevent Child Abuse Iowa Parent Education
- ❖ Department of Education (Early Start Home Visitation)
- ❖ Partners 4 Children – P4C
- ❖ Nurtured Heart Approach
- ❖ VITA – Volunteer Income Tax Assistance
- ❖ Community Care Coordination
- ❖ Coordinated Intake
- ❖ Family Treatment Court
- ❖ Four Cornerstones of Financial Literacy – partnership with NIACOG
- ❖ WIC
- ❖ Head Start/Early Head Start
- ❖ Family Health Center
- ❖ Outreach
- ❖ DHS
- ❖ Iowa Family Support Credentialing – in progress
- ❖ Lutheran Services in Iowa
- ❖ Disaster Relief
- ❖ ESG – Emergency Shelter Grant
- ❖ Juvenile Court System
- ❖ Family Networking Meetings
- ❖ Consumer Credit Counseling Services
- ❖ County Case Management
- ❖ Salvation Army
- ❖ Crisis Intervention Services
- ❖ North Iowa Vocational Services
- ❖ Vocational Rehabilitation Services
- ❖ Social Security Administration
- ❖ Trinity House of Hope

- ❖ Northern Lights Homeless Shelter
- ❖ Faith Community

d) The outcomes achieved

These results are for the July 1, 2018 – June 30, 2019 time frame, as the grant follows the State of Iowa fiscal year.

	How many requested services	How many were successful	% achieved
The number of individuals who demonstrated increased nutrition skills.	21	20	95%
The number of individuals who demonstrated improved physical health and well-being.	12	10	83%
The number of individuals who demonstrated improved mental and behavioral health and well-being.	28	23	82%
The number of seniors (age 65+) who maintained an independent living situation.	7	6	86%
The number of individuals with disabilities who maintained an independent living situation.	21	21	100%
The number of individuals with chronic illness who maintained an independent living situation.	8	8	100%
The number of individuals who received assistance in finding affordable housing.	15	6	40%
The number of individuals who received assistance with transportation barriers.	5	3	60%
The number of individuals who received social/emotional support.	76	75	99%
The number of individuals who receive information and assistance relating to disability benefits.	9	9	100%
The number of families who experience domestic violence that received intervention services.	2	2	100%
The number of families who received heating assistance that qualify.	25	22	88%

e) How CSBG funds were used to support the implementation (if applicable)

CSBG funds are essential to maintaining North Iowa Community Action's Outreach structure. Family Development Specialists at County Outreach sites are responsible for assisting households in applying for the Community Partners program. The Coordinator of the Outreach staff monitors the Community Partners program.

Improving Service Delivery

Provide an example of a change your agency made during FY 2019 to improve service delivery and enhance impact for individuals, families, and communities with low incomes based on your agency's review and analysis of performance data and information.

North Iowa Community Action Organization's Head Start Program increased the classroom duration for 95 students in seven of their sixteen classrooms. The six classrooms moved from providing comprehensive services to children for 158 days a year to 172 days a year and from early childhood education services from 5 hours a day to 6.5 hours a day; an increase of 283 additional hours of comprehensive services provided to the children and families to help support them with their goal attainment.

In addition to the extra hours of service to children and families, the duration grant has allowed for NICA Head Start to hire a coach to provide intensive coaching based on the Practice Based Coaching model. Since children are attending longer days, we want classroom staff to be supported in the areas of challenging behaviors, implementing the curriculum for an extended time, and classroom organization. Additional teaching staff were also hired to support to teachers in the classroom, allowing for additional intentional teaching and support to children in the classroom.

The duration grant attainment is truly two fold; the additional time allows for children to receive added comprehensive services throughout the year while taking away some of the burden of costly daycare costs while parents work outside the home. And the grant allows for enhanced services being provided to staff which will allow for stronger outcomes to be achieved by children.

SECTION 2: Capacity Building (CSBG Annual Report, Module 2, Section B: CSBG Eligible Entity Capacity Building)

INSTRUCTIONS

For the FY 2019 reporting period (B.1.), provide the unduplicated number of capacity building hours, volunteer hours, agency staff certifications, and organizations your agency partners with for the following agency capacity building measures.

B.1. Agency Reporting Period: October 1, 2018 through September 30, 2019	
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B.2. Hours of Agency Capacity Building (e.g. training, planning, assessment):	HOURS
a. Hours of board members in capacity building activities	520
b. Hours of agency staff in capacity building activities	3,225

B.3. Volunteer Hours (e.g. program support, service delivery, fundraising):	HOURS
a. Total number of ALL volunteer hours donated to the agency	1,271
a.1. Of the above, the total number of volunteer hours donated by individuals with low incomes	493

B.4. The number of agency staff who HOLD certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:	AGENCY STAFF
a. Nationally Certified ROMA Trainers	
b. Nationally Certified ROMA Implementers	1
c. Certified Community Action Professionals (CCAP)	3
d. Staff with a child development certification	7
e. Staff with a family development certification	9
f. Pathways Reviewers	
g. Staff with Home Energy Professional Certifications	
g.1. Energy Auditors	
g.2. Retrofit Installer Technicians	
g.3. Crew Leaders	
g.4. Quality Control Inspectors (QCI)	
h. LEED Risk Certified assessors	
i. Building Performance Institute (BPI) certified professionals	
j. Classroom Assessment Scoring System (CLASS) certified professionals	5
k. Certified Housing Quality Standards (HQS) Inspectors	
l. American Institute of Certified Planners (AICP)	
OTHER- Certified Lactation Educator	1
OTHER	
OTHER	

B.5. The number of organizations, both public and private, that your agency actively works with to expand resources and opportunities in order to achieve family and community outcomes:	ORGANIZATIONS
a. Non-Profit	15
b. Faith Based	6
c. Local Government	32
d. State Government	7
e. Federal Government	3
f. For-Profit Business or Corporation	69
g. Consortiums/Collaborations	9
h. School Districts	12
i. Institutions of Post-Secondary Education/Training	3
j. Financial/Banking Institutions	6
k. Health Service Organizations	29
l. Statewide Associations or Collaborations	23

SECTION 3: Client Characteristics (CSBG Annual Report, Module 4, Section C: All Characteristics Report)

INSTRUCTIONS

For the FY 2019 reporting period (October 1, 2018 through September 30, 2019), provide the following characteristics and demographic information on the individuals and households your agency served. Only provide unduplicated counts. Your agency may print and submit a NIFCAP or CIS client characteristics report instead of completing this worksheet.

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained:	INDIVIDUALS
	11,114

B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained:	HOUSEHOLDS
	5,024

C. INDIVIDUAL LEVEL CHARACTERISTICS

1. Gender	INDIVIDUALS	
	a. Male	4,858
	b. Female	6,256
	c. Other	0
	d. Unknown/Not Reported	0
	TOTAL	11,114

2. Age	INDIVIDUALS	
	a. 0-5	1,444
	b. 6-13	1,938
	c. 14-17	749
	d. 18-24	647
	e. 25-44	2,527
	f. 45-54	992
	g. 55-59	651
	h. 60-64	582
	i. 65-74	772
	j. 75 and over	812
	k. Unknown/Not Reported	0
TOTAL	11,114	

3. Education Levels	INDIVIDUALS		
	(Ages 14-24)	(Ages 25 and over)	
	a. Grades 0-8th	350	14
	b. Grades 9th-12th/Non-Graduate	676	867
	c. High School Graduate/Equivalency Diploma	278	3,157
	d. 12th Grade + Some Post-Secondary	111	1,187
	e. College Graduate (2 or 4 years)	12	890
	f. Graduate of Other Post-Secondary School	5	46
	g. Unknown/Not Reported	0	175
TOTAL	1,432	6,336	

4. Disconnected Youth (Individuals aged 14 to 24)	INDIVIDUALS
	a. Youth ages 14-24 who are neither working or in school

5. Health

	YES	NO	UNKNOWN
a. Disabling Condition	1,397	9,717	0
b. Health Insurance*	8,458	2,406	250

* If an individual reported that they had health insurance, identify the source(s) in c. Health Insurance Sources:

c. Health Insurance Sources

INDIVIDUALS

1. Medicaid	2,299
2. Medicare	3,977
3. State Children’s Health Insurance Program	269
4. State Health Insurance for Adults	361
5. Military Health Care	137
6. Direct Purchase	777
7. Employment Based	638
8. Unknown/Not Reported	250

6. Ethnicity/Race

a. Ethnicity

INDIVIDUALS

1. Hispanic, Latino or of Spanish Origin	904
2. Not Hispanic, Latino or of Spanish Origin	10,196
3. Unknown/Not Reported	14
TOTAL	11,114

b. Race

INDIVIDUALS

1. American Indian or Alaska Native	55
2. Asian	24
3. Black or African American	787
4. Native Hawaiian and Other Pacific Islander	16
5. White	9,379
6. Other	442
7. Multi-Race (two or more of the above)	411
8. Unknown/Not Reported	0
TOTAL	11,114

7. Military Status (Individuals aged 18 and over)

INDIVIDUALS

a. Veteran	401
b. Active Military	5
c. Unknown/Not Reported	2
TOTAL	408

8. Work Status (Individuals aged 18 and over)

INDIVIDUALS

a. Employed (full-time)	1,386
b. Employed (part-time)	941
c. Migrant Seasonal Farm Worker	2
d. Unemployed (short-term, 6 months or less)	513
e. Unemployed (long-term, more than 6 months)	540
f. Unemployed (not in labor force)	2,125
g. Retired	1,493
h. Unknown/Not Reported	25

D. HOUSEHOLD LEVEL CHARACTERISTICS

9. Household Type

- a. Single Person
- b. Two Adults No Children
- c. Single Parent Female
- d. Single Parent Male
- e. Two Parent Household
- f. Non-Related Adults with Children
- g. Multigenerational Household
- h. Other
- i. Unknown/Not Reported

TOTAL

HOUSEHOLDS	
	2,340
	592
	821
	106
	709
	74
	244
	138
	0
	5,024

10. Household Size

- a. Single Person
- b. Two
- c. Three
- d. Four
- e. Five
- f. Six or more
- g. Unknown/Not Reported

TOTAL

HOUSEHOLDS	
	2,391
	1,025
	649
	460
	269
	230
	0
	5,024

11. Housing

- a. Own
- b. Rent
- c. Other permanent housing
- d. Homeless
- e. Other
- f. Unknown/Not Reported

TOTAL

HOUSEHOLDS	
	2,728
	2,205
	5
	11
	75
	0
	5,024

12. Level of Household Income (% of HHS Guideline)

- a. Up to 50%
- b. 51% to 75%
- c. 76% to 100%
- d. 101% to 125%
- e. 126% to 150%
- f. 151% to 175%
- g. 176% to 200%
- h. 201% to 250%
- i. Over 250%
- j. Unknown/Not Reported

TOTAL

HOUSEHOLDS	
	974
	724
	926
	927
	778
	496
	93
	78
	28
	0
	5,024

13. Sources of Household Income

- a. Income from Employment Only
- b. Income from Employment & Other Income Source
- c. Income from Employment, Other Income Source, and Non-Cash Benefits
- d. Income from Employment and Non-Cash Benefits
- e. Other Income Source Only
- f. Other Income Source and Non-Cash Benefits
- g. No Income
- h. Non-Cash Benefits Only
- i. Unknown/Not Reported

TOTAL**HOUSEHOLDS**

	321
	442
	1,713
	916
	65
	59
	313
	0
	1,195
	5,024

14. Other Income Sources

- a. TANF/FIP Assistance
- b. SSI (Supplemental Security Income)
- c. SSDI (Social Security Disability Income)
- d. VA Service Connected Disability Compensation
- e. VA Non-Service Connected Disability Pension
- f. Private Disability Insurance
- g. Workers' Compensation
- h. Social Security Retirement Income
- i. Pension
- j. Child Support
- k. Alimony or Other Spousal Support
- l. Unemployment Insurance
- m. EITC
- n. Other
- o. Unknown/Not Reported

HOUSEHOLDS

	125
	870
	1,325
	49
	43
	4
	4
	957
	357
	374
	80
	129
	0
	0
	0

15. Non-Cash Benefits

- a. SNAP (Food Assistance Program)
- b. WIC (Women, Infants, and Children)
- c. LIHEAP
- d. HCV (Housing Choice Voucher)
- e. Public Housing
- f. Permanent Supportive Housing
- g. HUD-VASH (Veterans Affairs Supportive Housing)
- h. Childcare Voucher
- i. Affordable Care Act Subsidy
- j. Other
- k. Unknown/Not Reported

HOUSEHOLDS

	2,024
	341
	4,050
	415
	17
	94
	59
	29
	15
	599
	0

SECTION 4: Other Individual and Household Counts (CSBG Annual Report, Module 4, Section C: All Characteristics Report)

INSTRUCTIONS

For each of your agency's programs that use a client tracking system other than NIFCAP or CIS (e.g. Head Start or FaDSS), provide the name of the agency program, report the unduplicated number of individuals and/or households served by that program for the FY 2019 reporting period (October 1, 2018 through September 30, 2019), and answer the data integration question (YES or NO). Your agency may print and submit another document that includes this information instead of completing this worksheet.

	Name of the Agency Program	INDIVIDUALS	Are <u>ALL</u> of these INDIVIDUALS also included in your agency's NIFCAP or CIS system? YES or NO
1)	I Smile and I Smile @ School	2,538	No
2)	Maternal Health	273	No
3)	Child and Adolescent Health	2,990	No
4)	Family Planning	1,237	No
5)	Living with HIV	44	No
6)	1st Five	175	No
7)	Women, Infant and Children	4,189	No
8)			
9)			

	Name of the Agency Program	HOUSEHOLDS	Are <u>ALL</u> of these HOUSEHOLDS also included in your agency's NIFCAP or CIS system? YES or NO
1)	Maternal Health	273	No
2)	1st Five	145	No
3)	Living with HIV	42	No
4)	Child and Adolescent Health	2,083	No
5)	I-Smile and I Smile @ School	1,417	No
6)	Family Planning	1,237	No
7)			
8)			
9)			

SECTION 5: Individual and Family Services (CSBG Annual Report, Module 4, Section B: Individual and Family Services)

INSTRUCTIONS

For the FY 2019 reporting period (October 1, 2018 through September 30, 2019), provide the unduplicated number of individuals or households that received the following services from your agency. For additional guidance, refer to the Crosswalk: Individual and Family Services document.

SRV 1: EMPLOYMENT SERVICES

Skills Training and Opportunities for Experience	INDIVIDUALS
1a. Vocational Training	
1b. On-the-Job and Other Work Experience	
1c. Youth Summer Work Placements	
1d. Apprenticeship/Internship	
1e. Self-Employment Skills Training	
1f. Job Readiness Training	
Career Counseling	
1g. Workshops	
1h. Coaching	
Job Search	
1i. Coaching	
1j. Resume Development	48
1k. Interview Skills Training	48
1l. Job Referrals	48
1m. Job Placements	
1n. Pre-Employment Physicals, Background Checks, etc.	
Post Employment Supports	
1o. Coaching	
1p. Interactions with Employers	
Employment Supplies	
1q. Employment Supplies	

SRV 2: EDUCATION AND COGNITIVE DEVELOPMENT SERVICES

Child/Young Adult Education Programs	INDIVIDUALS	HOUSEHOLDS / HOMES
2a. Early Head Start	27	
2b. Head Start	259	
2c. Other Early Childhood Education (ages 0-5)	23	
2d. K-12 Education		
2e. K-12 Support Services		
2f. Financial Literacy Education	633	
2g. Literacy/English Language Education		
2h. College Readiness Preparation/Support		
2i. Other Post Secondary Preparation		
2j. Other Post Secondary Support		
School Supplies		
2k. School Supplies	171	
Extra-Curricular Programs		
2l. Before and After School Activities		
2m. Summer Youth Recreational Activities		
2n. Summer Education Programs		
2o. Behavior Improvement Programs (e.g. attitude, self-esteem, Dress-for-Success, etc.)		
2p. Mentoring		
2q. Leadership Training		

Adult Education Programs

2r. Adult Literacy Classes	
2s. English Language Classes	
2t. Basic Education Classes	
2u. High School Equivalency Classes	
2v. Leadership Training	
2w. Parenting Supports (may be a part of the early childhood programs identified	352
2x. Applied Technology Classes	
2y. Post-Secondary Education Preparation	
2z. Financial Literacy Education	631

Post-Secondary Education Supports

2aa. College Applications, Text Books, Computers, etc.	
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Financial Aid Assistance

2bb. Scholarships	
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Home Visits

2cc. Home Visits		1,224
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SRV 3: INCOME AND ASSET BUILDING SERVICES**Training and Counseling Services****INDIVIDUALS**

3a. Financial Capability Skills Training	
3b. Financial Coaching/Counseling	
3c. Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)	713
3d. First-Time Homebuyer Counseling	
3e. Foreclosure Prevention Counseling	
3f. Small Business Start-Up and Development Counseling Sessions/Classes	

Benefit Coordination and Advocacy

3g. Child Support Payments	
3h. Health Insurance	236
3i. Social Security/SSI Payments	332
3j. Veterans' Benefits	
3k. TANF Benefits	46
3l. SNAP Benefits	46

Asset Building

3m. Saving Accounts/IDAs and Other Asset Building Accounts	
3n. Other Financial Products (e.g. IRA accounts, MyRA, other retirement accounts, etc.)	
3o. VITA, EITC, or Other Tax Preparation Programs	573

Loans and Grants

3p. Micro-Loans	
3q. Business Incubator/Business Development Loans	

SRV 4: HOUSING SERVICES**Housing Payment Assistance****INDIVIDUALS****HOUSEHOLDS / HOMES**

4a. Financial Capability Skill Training		
4b. Financial Coaching/Counseling	76	
4c. Rent Payments (includes emergency rent payments)		44
4d. Deposit Payments		33
4e. Mortgage Payments (includes emergency mortgage payments)		25

Eviction Prevention Services

4f. Eviction Counseling	
4g. Landlord/Tenant Mediations	
4h. Landlord/Tenant Rights Education	

Utility Payment Assistance

4i. Utility Payments (includes emergency utility payments and LIHEAP)		4,865
4j. Utility Deposits		
4k. Utility Arrears Payments		320
4l. Level Billing Assistance		

Housing Placement/Rapid Re-Housing

4m. Temporary Housing Placement (includes emergency shelters)		
4n. Transitional Housing Placements		
4o. Permanent Housing Placements		
4p. Rental Counseling		

Housing Maintenance and Improvements

4q. Home Repairs (e.g. structural, appliance, heating systems. etc., including emergency home repairs)		57
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Weatherization Services

4r. Independent Living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)		
4s. Healthy Homes Services (e.g. reduction or elimination of lead, radon, carbon monoxide and/or fire hazards or electrical issues, etc.)		
4t. Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.)		

SRV 5: HEALTH AND SOCIAL/BEHAVIORAL DEVELOPMENT SERVICES**Health Services, Screening, and Assessments****INDIVIDUALS**

5a. Immunizations	322
5b. Physicals	1,289
5c. Developmental Delay Screening	929
5d. Vision Screening	281
5e. Prescription Payments	36
5f. Doctor Visit Payments	55
5g. Maternal/Child Health	
5h. Nursing Care Sessions	
5i. In-Home Affordable Seniors/Disabled Care Sessions (e.g. nursing, chores, personal care)	
5j. Health Insurance Options Counseling	291

Reproductive Health Services

5k. Coaching Sessions	
5l. Family Planning Classes	16
5m. Contraceptives	1,002
5n. STI/HIV Prevention Counseling Sessions	1,237
5o. STI/HIV Screenings	869

Wellness Education

5p. Wellness Classes (e.g. stress reduction, medication management, mindfulness, etc.)	
5q. Exercise/Fitness	

Mental/Behavioral Health

5r. Detoxification Sessions	
5s. Substance Abuse Screenings	
5t. Substance Abuse Counseling	198
5u. Mental Health Assessments	
5v. Mental Health Counseling	
5w. Crisis Response/Call-In Responses	
5x. Domestic Violence Programs	

Support Groups

5y. Substance Abuse Support Group Meetings	
5z. Domestic Violence Support Group Meetings	
5aa. Mental Health Support Group Meeting	

Dental Services, Screenings, and Exams

5bb. Adult Dental Screening/Exams	107
5cc. Adult Dental Services (including emergency dental procedures)	100
5dd. Child Dental Screenings/Exams	2,562
5ee. Child Dental Services (including emergency dental procedures)	2,058

Nutrition and Food/Meals

5ff. Skills Classes (e.g. gardening, cooking, nutrition)	4,189
5gg. Community Gardening Activities	
5hh. Incentives (e.g. gift card for food preparation, rewards for participation, etc.)	
5ii. Prepared Meals	286
5ij. Food Distribution (e.g. food bags/boxes, food share program, bags of groceries)	223

Family Skills Development

5kk. Family Mentoring Sessions	
5ll. Life Skills Coaching Sessions	
5mm. Parenting Classes	52

Emergency Hygiene Assistance

5nn. Kits/Boxes	4
5oo. Hygiene Facility Utilizations (e.g. showers, toilets, sinks)	

SRV 6: CIVIC ENGAGEMENT AND COMMUNITY INVOLVEMENT SERVICES**Civic Engagement and Community Involvement Services****INDIVIDUALS**

6a. Voter Education and Access	202
6b. Leadership Training	
6c. Tripartite Board Membership (only low-income people)	24
6d. Citizenship Classes	
6e. Getting Ahead Classes	
6f. Volunteer Training	

SRV 7: SERVICES SUPPORTING MULTIPLE DOMAINS**Case Management****INDIVIDUALS**

7a. Case Management	712
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Eligibility Determinations

7b. Eligibility Determinations	5,426
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Referrals

7c. Referrals	586
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Transportation Services

7d. Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair, including emergency services)	30
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Child Care

7e. Child Care Subsidies	
7f. Child Care Payments	

Eldercare

7g. Day Centers	
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Identification Documents

7h. Birth Certificate	
7i. Social Security Card	
7j. Driver's License	

Re-Entry Services

7k. Criminal Record Expungements	
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Immigration Support Services

7l. Immigration Support Services (e.g. relocation, food, clothing)	
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Immigration Support Services

7m. Legal Assistance	
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Emergency Clothing Assistance

7n. Emergency Clothing Assistance	245
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Mediation/Customer Advocacy Interventions (debt forgiveness, negotiations or issues with landlords, coordinating with other services or government)

7o. Mediation/Customer Advocacy Interventions	778
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Module 3, Section A: Community Initiative Status Form

Module 3, Section A: Community Initiative Status Form		
Name of CSBG Eligible Entity	North Iowa Community Action Organization	
	Use the dropdown menu to select the response where appropriate.	Responses
1. Initiative Name		Safe and affordable housing units maintained or improved.
2. Initiative Year	1-7+ years	Year 7+
3. Problem Identification	Narrative (Provide a narrative on the scope of the problem)	Many homes in the nine counties served were not built as energy efficient homes, and many of the furnaces and air conditioners in the homes are out dated causing health and safety issue in the home.
4. Goal/Agenda	Narrative (Provide a narrative on the goal/agenda)	The goal is to assist low income families with making their homes energy efficient, healthy and safe.
5. Issue/CSBG Community Domains	Employment; Education and Cognitive Development; Income, Infrastructure, and Asset Building; Housing; Health and Social/Behavioral Development; or Civic Engagement and Community Involvement	Housing
6. Ultimate Expected Outcome	Community Level National Performance Indicators (NPIs) (Reference the Community NPIs listed in Section B)	CNPI4b - The number of safe and affordable housing units maintained and or improved through weatherization assistance program or other rehabilitation efforts in the identified community.
7. Identified Community	Neighborhood, City, School District, County, Service Area, State, Region, or Other	Butler, Cerro Gordo, Floyd, Franklin, Hancock, Kossuth, Mitchell, Winnebago and Worth Counties.
8. Expected Duration	Narrative (Provide the range in years, e.g. 1-3 years)	NICAO's weatherization program is ended on December 31, 2018. However the CCP program will continue to run as long as there are funds available to assist families. 7+ years
9. Partnership Type	Independent CAA Initiative, CAA is the core organizer of multi-partner Initiative, or CAA is one of multiple active investors and partners	This is an independent agency initiative
10. Partners	Narrative (Provide a narrative on the key 1-3 partners)	N/A
11. Strategy(is)	Select from the Community Level Strategies listed in Section C	3n- Rehabilitation of housing stock
12. Progress on Outcomes/Indicators	No Outcomes to Report, Interim Outcomes, Final Outcomes	Yes there are outcomes to report
13. Impact of Outcomes	Narrative (Provide additional information on the scope of the impact of these outcomes. e.g. If an initiative created a health clinic, please describe how many individuals and families are expected to be impacted.)	The safe and affordable housing program aided in assisting low income individuals and families by lowering utility bills and making their house safer.
14. Outcomes/Indicators to Report	Community Level National Performance Indicators (NPIs) (Reference the Community NPIs listed in Section B)	CNPI Counts of Change 2 Housing . The number of safe and affordable housing units maintained and/or improved through WAP or other rehabilitation efforts in the identified community. Target was 12 outcome was 12
15. Final Status	Initiative Active, Initiative Ended Early, Initiative Ended as Planned, Completed Still Delivering Value	Ended Early
16. Lessons Learned	Narrative	NICAO will continue to support individuals and families by lowering their utility bills and making their homes safer.

Module 3, Section A: Community Initiative Status Form

Module 3, Section A: Community Initiative Status Form		
Name of CSBG Eligible Entity	North Iowa Community Action Organization	
	Use the dropdown menu to select the response where appropriate.	Responses
1. Initiative Name		School Readiness
2. Initiative Year	1-7+ years	Began in 2015, this is year 4
3. Problem Identification	Narrative (Provide a narrative on the scope of the problem)	NICAO was already working with the Mason City and Hampton School districts to provide monitoring services to their 4 year old preschool classrooms. In reviewing the NPI's Rate of Change, we believed we were already capturing the documentation needed in meeting the NPI.
4. Goal/Agenda	Narrative (Provide a narrative on the goal/agenda)	The goal is to monitor preschool children in the identified communities to measure the percentage of children who are kindergarten ready. If we can work with school districts to ensure children are kindergarten ready, we are assisting children to be successful in school and in life.
5. Issue/CSBG Community Domains	Employment; Education and Cognitive Development; Income, Infrastructure, and Asset Building; Housing; Health and Social/Behavioral Development; or Civic Engagement and Community Involvement	Education
6. Ultimate Expected Outcome	Community Level National Performance Indicators (NPIs) (Reference the Community NPIs listed in Section B)	Increase the percentage of children in the identified community who are kindergarten ready. This will allow children to be successful in school.
7. Identified Community	Neighborhood, City, School District, County, Service Area, State, Region, or Other	Mason City School District and Hampton School District
8. Expected Duration	Narrative (Provide the range in years, e.g. 1-3 years)	This project began in 2015 and will continue as long as we have a memorandum of understanding in place to continue to monitor the district preschool programs.
9. Partnership Type	Independent CAA Initiative, CAA is the core organizer of multi-partner Initiative, or CAA is one of multiple active investors and partners	CAA is the core organizer.
10. Partners	Narrative (Provide a narrative on the key 1-3 partners)	The CAA and the Mason City School District and CAA and the Hampton School district. All are equal partners.
11. Strategy(is)	Select from the Community Level Strategies listed in Section C.	STR 21 Other Education and Cognitive Development Strategy: Children attending preschool are ready for Kindergarten
12. Progress on Outcomes/Indicators	No Outcomes to Report, Interim Outcomes, Final Outcomes	For 2018 75% of the children were school ready. Changes to the Creative Curriculum data collection system from 2017 to 2018 have limited some of the results. The new data collected in FY2019 will allow for more defined measures to be used.
13. Impact of Outcomes	Narrative (Provide additional information on the scope of the impact of these outcomes. e.g. If an initiative created a health clinic, please describe how many individuals and families are expected to be impacted.)	Gives us an opportunity to collect data of all 4 year old students in the community, and not just Head Start students. It allows us to examine the aggregated data to evaluate the amount of growth made by children in all programs.
14. Outcomes/Indicators to Report	Community Level National Performance Indicators (NPIs) (Reference the Community NPIs listed in Section B)	CNPI 2g Target was 95% outcome at end of year was 97% of children in the identified community who are <u>kindergarten ready</u> .
15. Final Status	Initiative Active, Initiative Ended Early, Initiative Ended as Planned, Completed Still Delivering Value	Still Active
16. Lessons Learned	Narrative	

INDIVIDUAL AND FAMILY NPIS
EMPLOYMENT

Due Date:		With your agency's CSBG application	November 9, 2018			April 30, 2019		November 8, 2019		(auto calculated)	
FY 2019 CSBG Application (ROMA Planning, Implementation, and Results)		PLANNED NPIS	PROJECTED INDIVIDUALS	INITIAL TARGET	6-MONTH INDIVIDUALS	6-MONTH OUTCOME	FINAL TARGET	YEAR-END INDIVIDUALS	YEAR-END OUTCOME	ACHIEVED OUTCOME	TARGET ACCURACY
EMPLOYMENT NPIS that capture the individual and family outcomes your agency plans to achieve during FY 2019 through agency programs and services.		Does your agency plan to set a target, track, and report on this NPI throughout FY 2019? YES or NO	How many INDIVIDUALS does your agency expect to assist during FY 2019?	How many of the PROJECTED INDIVIDUALS does your agency expect will achieve the outcome during FY 2019?	How many INDIVIDUALS did your agency assist from 10/1/2018 to 3/31/2019?	How many of the INDIVIDUALS your agency assisted from 10/1/2018 to 3/31/2019 achieved the outcome?	How many INDIVIDUALS does your agency expect will achieve the outcome during FY 2019?	How many INDIVIDUALS did your agency assist from 10/1/2018 to 9/30/2019?	How many of the INDIVIDUALS your agency assisted from 10/1/2018 to 9/30/2019 achieved the outcome?	Percentage of INDIVIDUALS achieving the outcome during FY 2019.	Performance TARGET accuracy at the end of FY 2019.
FNPI											
1b	The number of unemployed adults who obtained employment (up to a living wage).	Yes	129	73	96	33	34	155	56	36%	165%
1c	The number of unemployed adults who obtained employment and maintained employment for at least 90 days (up to a living wage).	Yes	129	45	61	8	10	75	31	41%	310%
1e	The number of unemployed adults who obtained employment (with a living wage or higher).	Yes	129	6	122	11	11	163	15	9%	136%

1h	The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.	Yes	80	49	9	3	5	19	7	37%	140%
	(1) Of the above, the number of employed participants who increased income from employment through wage or salary amount increase.	Yes	80	49	9	2	4	19	5	26%	125%
	(2) Of the above, the number of employed participants who increased income from employment through hours worked increase.	Yes	80	49	9	2	4	19	6	32%	150%

As a whole under education NICA0 was able to serve more individuals than anticipated, therefore having more individuals achieving the outcomes, thus showing an inaccuracy in targeting the number of individuals who we assist.

INDIVIDUAL AND FAMILY NPIS
 EDUCATION AND COGNITIVE DEVELOPMENT

Due Date:	With your agency's CSBG application			April 30, 2019			November 8, 2019		
	D NPIs	ED INDIVIDUALS	INITIAL TARGET	MONTH INDIVIDUALS	6-MONTH OUTCOMES	FINAL TARGET	YEAR-END INDIVIDUALS	YEAR-END OUTCOME	TARGET ACCURACY
FY 2019 CSBG Application (ROMA Planning, Implementation, and Results)	Does your agency plan to set a target, track, and report on this NPI YES or NO	How many INDIVIDUALS does your agency expect to assist during FY	How many of the PROJECTED INDIVIDUALS does your agency expect will achieve the	How many INDIVIDUALS did your agency assist from	How many of the INDIVIDUALS your agency assisted from 10/1/2018 to 3/31/2019	How many INDIVIDUALS does your agency expect will achieve the outcome during FY	How many INDIVIDUALS did your agency assist from 10/1/2018 to 9/30/2019?	How many of the INDIVIDUALS your agency assisted from 10/1/2018 to 9/30/2019	Performance TARGET accuracy at the end of FY 2019.
2a The number of children (ages 0-5) who demonstrated improved emergent literacy skills.	Yes	255	191	217	206	234	217	206	88%
2b The number of children (ages 0-5) who demonstrated skills for school readiness.	Yes	255	191	235	202	219	235	202	92%
2c The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills.									
(1) Early Childhood Education (ages 0-5)	Yes	255	191	233	212	219	233	212	97%
2d The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills).									#REF!
(1) Early Childhood Education (ages 0-5)	Yes	255	191	235	202	219	235	202	92%
(2) 1st grade - 8th grade	Yes	80	70	84	80	90	133	129	143%

2d (2) The COPA program served more children than anticipated; surpassing the goal of 88% achieving the outcome to 97% achieving the outcome.

INDIVIDUAL AND FAMILY NPIs

EDUCATION AND COGNITIVE DEVELOPMENT (continued)

Due Date:	With your agency's CSBG application	November 9, 2018		April 30, 2019			November 8, 2019		(auto calculated)	
FY 2019 CSBG Application (ROMA Planning, Implementation, and Results)	PLANNED NPIs	D INDIVIDUAL	INITIAL TARGET	6-MONTH INDIVIDUAL	6-MONTH OUTCOME	FINAL TARGET	YEAR-END INDIVIDUAL	YEAR-END OUTCOME	ACHIEVED OUTCOME	TARGET ACCURACY
EDUCATION AND COGNITIVE DEVELOPMENT NPIs that capture the individual and family outcomes your agency plans to achieve during FY 2019 through agency programs and services.	Does your agency plan to set a target, track, and report on this NPI throughout FY 2019? YES or NO	How many INDIVIDUALS does your agency expect to assist during FY 2019?	How many of the PROJECTED INDIVIDUALS does your agency expect will achieve the outcome during FY	How many INDIVIDUALS did your agency assist from 10/1/2018 to 3/31/2019?	How many of the INDIVIDUALS your agency assisted from 10/1/2018 to 3/31/2019 achieved the outcome?	How many INDIVIDUALS does your agency expect will achieve the outcome during FY 2019?	How many INDIVIDUALS did your agency assist from 10/1/2018 to 9/30/2019?	How many of the INDIVIDUALS your agency assisted from 10/1/2018 to 9/30/2019	Percentage of INDIVIDUALS achieving the outcome during FY	Performance TARGET accuracy at the end of FY 2019.
2e The number of parents/caregivers who improved their home environments.	Yes	157	135	125	98	118	143	120	84%	102%
2f The number of adults who demonstrated improved basic education.	Yes	151	119	90	64	70	90	64	71%	91%
2g The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	Yes	80	4	8	1	1	16	2	13%	200%
2h The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	Yes	80	4	18	1	1	38	2	5%	200%
2i The number of individuals who obtained an Associate's degree.	No	80	1	18	0	0	38	0	0%	#DIV/0!
2j The number of individuals who obtained a Bachelor's degree.	NO	80	1	18	0	0	38	0	0%	#DIV/0!

2g and 2h. An increase of one individual increased the target accuracy to 200%.

INDIVIDUAL AND FAMILY NPIs
INCOME AND ASSET BUILDING

Due Date:	With your agency's CSBG application	November 9, 2018		April 30, 2019			November 8, 2019		
FY 2019 CSBG Application (ROMA Planning, Implementation, and Results)	PLANNED NPIs	PROJECTED INDIVIDUALS	INITIAL TARGET	6-MONTH INDIVIDUALS	6-MONTH OUTCOME	FINAL TARGET	YEAR-END INDIVIDUALS	YEAR-END OUTCOME	TARGET ACCURACY
INCOME AND ASSET BUILDING NPIs that capture the individual and family outcomes your agency plans to achieve during FY 2019 through agency programs and services.	Does your agency plan to set a target, track, and report on this NPI throughout FY 2019? YES or NO	How many INDIVIDUALS does your agency expect to assist during FY 2019?	How many of the PROJECTED INDIVIDUALS does your agency expect will achieve the outcome during FY 2019?	How many INDIVIDUALS did your agency assist from 10/1/2018 to 3/31/2019?	How many of the INDIVIDUALS your agency assisted from 10/1/2018 to 3/31/2019 achieved the outcome?	How many INDIVIDUALS does your agency expect will achieve the outcome during FY 2019?	How many INDIVIDUALS did your agency assist from 10/1/2018 to 9/30/2019?	How many of the INDIVIDUALS your agency assisted from 10/1/2018 to 9/30/2019 achieved the outcome?	Performance TARGET accuracy at the end of FY 2019.
FNPI									
3a The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.	Yes	237	193	125	116	132	150	134	102%
3g The number of individuals who increased their net worth.	Yes	550	550	268	268	568	573	573	101%

INDIVIDUAL AND FAMILY NPIS
HOUSING

Due Date:		With your agency's CSBG application	November 9, 2018		#####	April 30, 2019			November 8, 2019		(auto calculated)	
FY 2019 CSBG Application (ROMA Planning, Implementation, and Results)		PLANNED NPIS	PROJECTED HOUSEHOLDS	INITIAL TARGET		6-MONTH HOUSEHOLDS	6-MONTH OUTCOME	FINAL TARGET	YEAR-END HOUSEHOLDS	YEAR-END OUTCOME	ACHIEVED OUTCOME	TARGET ACCURACY
HOUSING NPIS that capture the individual and family outcomes your agency plans to achieve during FY 2019 through agency programs and services.		Does your agency plan to set a target, track, and report on this NPI throughout FY 2019? YES or NO	How many HOUSEHOLDS does your agency expect to assist during FY 2019?	How many of the PROJECTED HOUSEHOLDS does your agency expect will achieve the outcome during FY 2019?		How many HOUSEHOLDS did your agency assist from 10/1/2018 to 3/31/2019?	How many of the HOUSEHOLDS your agency assisted from 10/1/2018 to 3/31/2019 achieved the outcome?	How many INDIVIDUALS does your agency expect will achieve the outcome during FY 2019?	How many HOUSEHOLDS did your agency assist from 10/1/2018 to 9/30/2019 achieved the outcome?	How many of the HOUSEHOLDS your agency assisted from 10/1/2018 to 9/30/2019 achieved the outcome?	Percentage of HOUSEHOLDS achieving	Performance TARGET accuracy at the end of FY 2019.
FNPI												
4a	The number of households experiencing homelessness who obtained safe temporary shelter.	Yes	6	6		10	4	7	26	9	35%	129%
4b	The number of households who obtained safe and affordable housing.	Yes	18	18		26	11	16	45	29	64%	181%
4c	The number of households who maintained safe and affordable housing for 90 days.	Yes	32	32		7	7	13	15	14	93%	108%
4d	The number of households who maintained safe and affordable housing for 180 days.	Yes	32	26		2	2	2	10	8	80%	400%
4e	The number of households who avoided eviction.	Yes	17	17		5	5	8	8	5	63%	63%
4f	The number of households who avoided foreclosure.	Yes	3	3		0	0	0	0	0	#DIV/0!	#DIV/0!
4g	The number of households who experienced improved health and safety due to improvements within their home. (e.g. reduction or elimination of lead, radon, carbon monoxide, and/or fire hazards or electrical issues)	Yes	22	22		17	17	20	17	17	100%	85%
4h	The number of households with improved energy efficiency and/or energy burden reduction in their homes.	Yes	153	153		85	85	135	68	68	100%	50%
4i	The number of households who receive energy savings and safety tips to improve energy efficiency	Yes	4,500	4,500		4,317	4,317	4,500	4,509	4,509	100%	100%

4a, 4b and 4d United Way Housing and FaDSS programs were able to serve more individuals than anticipated, therefore having more individuals achieving the outcomes. This in turn shows an inaccuracy in targeting the number of individuals we assist.

4e. Unfortunately two of the families enlisted services with rent debt so great they were unable to avoid eviction. They have found temporary shelter with family and remained in the program. They continue to work with a case manager on budgeting and are working towards moving into their own residence. The third family decided to move out of the area.

4h. NICAO planned to use ECIP in the count for energy efficiency, however were informed it did not fit in this category, thus a reduction in our count of 17 homes.

INDIVIDUAL AND FAMILY NPIS
HEALTH AND SOCIAL/BEHAVIORAL DEVELOPMENT

Due Date:	With your agency's CSBG application
FY 2019 CSBG Application (ROMA Planning, Implementation, and Results)	PLANNED NPIS
HEALTH AND SOCIAL/BEHAVIORAL DEVELOPMENT NPIS that capture the individual and family outcomes your agency plans to achieve during FY 2019 through agency programs and services.	Does your agency plan to set a target, track, and report on this NPI throughout FY 2019? YES or NO
FNPI	
5a The number of individuals who demonstrated increased nutrition skills. (e.g. cooking, shopping, and growing food)	Yes
5b The number of individuals who demonstrated improved physical health and well-being.	Yes
5c The number of individuals who demonstrated improved mental and behavioral health and well-being.	Yes
5d The number of individuals who improved skills related to the adult role of parents/caregivers.	Yes
5e The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children.	Yes
5f The number of seniors (ages 65+) who maintained an independent living situation.	Yes
5g The number of individuals with disabilities who maintained an independent living situation.	Yes
5h The number of individuals with chronic illness who maintained an independent living situation.	Yes

November 9, 2018		#####	April 30, 2019		
D INDIVIDUALS	INITIAL TARGET		6-MONTH INDIVIDUALS	6-MONTH OUTCOME	FINAL TARGET
How many INDIVIDUALS does your agency expect to assist during FY 2019?	How many of the PROJECTED INDIVIDUALS does your agency expect will achieve the outcome during FY		How many INDIVIDUALS did your agency assist from 10/1/2018 to 3/31/2019?	How many of the INDIVIDUALS your agency assisted from 10/1/2018 to 3/31/2019 achieved	How many INDIVIDUALS does your agency expect will achieve the outcome during FY
2,380	1,678		1,390	1,016	1,300
4,074	4,026		2,852	2,522	3,225
224	160		144	107	120
230	194		144	119	130
393	316		373	337	340
8	8		5	5	8
55	53		45	45	48
20	18		44	44	48

November 8, 2019		(auto calculated)	
END INDIVIDUALS	END OUTCOME	ACHIEVED OUTCOME	TARGET ACCURACY
How many INDIVIDUALS did your agency assist from 10/1/2018 to	How many of the INDIVIDUALS your agency assisted from 10/1/2018 to 9/30/2019 achieved	Percentage of INDIVIDUALS achieving the outcome during FY 2019.	Performance TARGET accuracy at the end of FY 2019.
1,350	970	72%	75%
4,866	4,289	88%	133%
180	129	72%	108%
357	278	78%	214%
397	355	89%	104%
10	10	100%	125%
59	58	98%	121%
55	53	96%	110%

5a. NICA0 has used mother who have initiated breastfeeding and remained breastfeeding after 30 days as an increased nutrition skill. This has been difficult to project, thus showing 75% target accuracy.

5b, 5d, 5f, 5g. NICA0 health programs, Prevent Child Abuse, FaDSS and COPA programs were able to serve more individuals than anticipated, therefore having more individuals achieving the outcomes. This in turn shows an inaccuracy in targeting the number of individuals we assist.

INDIVIDUAL AND FAMILY NPIs

CIVIC ENGAGEMENT, COMMUNITY INVOLVEMENT, AND OUTCOMES ACROSS MULTIPLE DOMAINS

Due Date:	With your agency's CSBG application	November 9, 2018		April 30, 2019			November 8, 2019		(auto calculated)	
		PLANNED NPIs	PROJECTED INDIVIDUALS	INITIAL TARGET	6-MONTH INDIVIDUALS	6-MONTH OUTCOME	FINAL TARGET	YEAR-END INDIVIDUALS	YEAR-END OUTCOME	ACHIEVED OUTCOME
FY 2019 CSBG Application (ROMA Planning, Implementation, and Results)	Does your agency plan to set a target, track, and report on this NPI throughout FY 2019? YES or NO	How many INDIVIDUALS does your agency expect to assist during FY 2019?	How many of the PROJECTED INDIVIDUALS does your agency expect will achieve the outcome during FY 2019?	How many INDIVIDUALS did your agency assist from 10/1/2018 to 3/31/2019?	How many of the INDIVIDUALS your agency assisted from 10/1/2018 to 3/31/2019 achieved the outcome?	How many INDIVIDUALS does your agency expect will achieve the outcome during FY 2019?	How many INDIVIDUALS did your agency assist from 10/1/2018 to 9/30/2019?	How many of the INDIVIDUALS your agency assisted from 10/1/2018 to 9/30/2019 achieved the outcome?	Percentage of INDIVIDUALS achieving the outcome during FY 2019.	Performance TARGET accuracy at the end of FY 2019.
FNPI										
6a The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.	Yes	40	35	62	52	52	67	61	91%	117%
(1) Of the above, the number of Community Action program participants who improved their leadership skills.	Yes	4	4	4	4	4	4	4	100%	100%
(3) Of the above, the number of Community Action program participants who gained other skills, knowledge, and abilities to enhance their ability to engage.	yes	40	35	62	52	52	67	59	88%	113%

