In 2019, NICAO served 11,114 individuals in 5024 households- equivalent to 1 in 12 people in our service area.

68% of the population NICAO served earned some or all of their income from employment, only 3% received income from TANF (Temporary Aide for Needy Families) sometimes known as welfare.

35% Received a Pension or Social Security Benefits.

Information and Referral was provided to 2606 individuals.
Access to financial assistance was provided to 4865 households.
NICAO completed 586 VITA/EITC tax returns with a refund value of $903,636.

2019 Income guidelines to be at or below 100% of the poverty level

| Family of 1: $12,490 a year | Family of 3: $21,330 a year |
| Family of 2: $16,910 a year | Family of 4: $25,750 a year |

A little over half, or 52% of the population NICAO served earned less than 100% of the federal poverty level.

84% of those served by NICAO completed high school; 11% had some post-secondary education; and 8% hold a college degree.

Who we served in 2019:

Who we served in 2019:

Community Wide Partnerships
NICAO has 214 partnerships with organizations both public and private to expand resources and opportunities in order to achieve family and community outcomes.

Emergency Services
NICAO provided emergency services to 635 individuals. Services provided included: emergency fuel or utility payment, emergency rent or mortgage payment, emergency car or home repair, transportation, clothing, medical care or disaster relief.

274 community members participated in community revitalization and anti-poverty initiatives. 1271 volunteer hours were donated to NICAO, 498 of those hours were donated by low-income individuals.

Agency Development
NICAO employed 112 staff who attended 3225 hours of training during the year. 22 Board members also received 520 hours of training.

Find out more by visiting: www.nicao-online.org
North Iowa Community Action Organization
2019 Annual Report Card

NICAO Outcomes in FY2019:

Early Head Start Served 16 children age 0-3 yrs. Head Start served 227 children age 3-5 yrs. Early Head Start Home Visitation Program served 12 children age 0-3 yrs. 92% of all children demonstrated skills for school readiness; 97% demonstrated improved positive approaches to learning including improved attention skills; and 95% demonstrated improved emergent literacy skills.

177 individuals participated in Adult Development and Enrichment Programs: 84% improved their skills related to the adult role of parent/caregiver.

NICAO’s Family Development and Self-Sufficiency Program (FaDSS) provided services to 67 families. 27% of individuals served required treatment or support for Mental Health; 78% accessed available treatment or support, with NICAO staff providing assistance to 50%.

The Community Partners Program assisted 121 individuals to maintain an independent living situation.

NICAO Funding in 2019:

Federal Funding

| U.S. Dept. of Health and Human Services | $6,878,966 |
| U.S. Dept. of Agriculture | $763,631 |
| U.S. Dept. of Energy | $0 |
| U.S. Dept. of Treasury | $2,667 |
| **Total** | **$7,645,294** |

State Funding

| Iowa Dept. of Education | $229,413 |
| Iowa Dept. of Human Services | $612,678 |
| Iowa Dept. of Public Health | $543,104 |
| **Total** | **$1,385,195** |

Private Funds

| Cash contributions, Donations | **Total** | **$482,104** |

In-Kind Contributions

| Value of Donated Goods | $906,621 |
| Value of In-Kind Services | $132,416 |
| **Total** | **$1,039,037** |

**Grant Total** | **$10,551,630**

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NICAO provided 57 homes with home maintenance and or improvements. 5185 households received utility payment assistance to help with utility costs.

The NICA O I-Smile Program provided 2562 children with oral health screens, and offered dental sealants.

NICAO’s Women, Infants and Children Program (WIC) provided nutrition services to 4189 individuals monthly. 1st Five, Head Start/EHS and EHS Home Visitation Programs used the Ages and Stages Questionnaire (ASQ) to screen 430 children to measure their social and emotional development.

NICAO served 319 individuals in their Maternal Health Program: 92% obtained a medical home; 86% of participants received an OB/GYN visit within their first trimester.

The NICA O Family Planning Program served 1237 clients providing 3584 visits in 2019. The Ryan White HIV program provided services to 41 individuals living with HIV.

North Iowa Community Action Organization Funding

- Federal Funding 72%
- State Funding 10%
- Private Funding 5%
- In-kind Contributions 13%